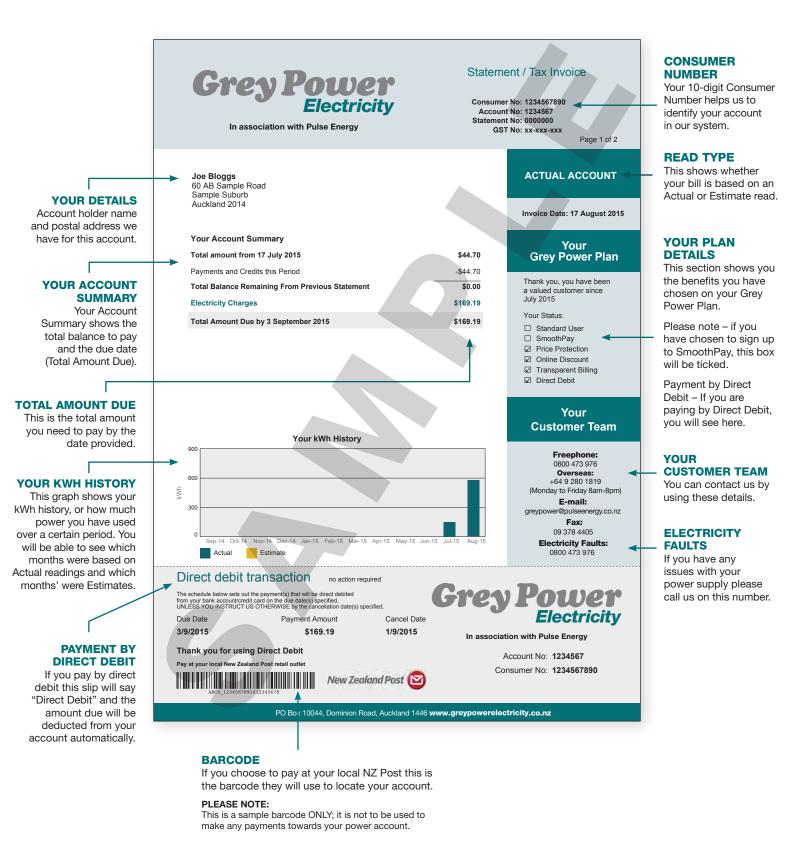
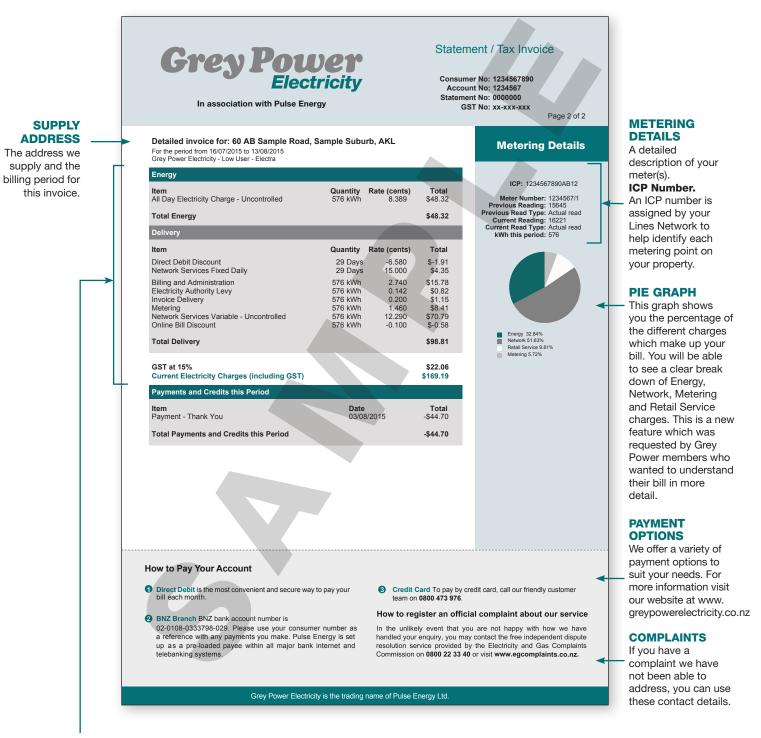
HOW TO READ YOUR BILL





YOUR BILL

An outline of your electricity usage (rates are exclusive of GST) from a certain billing period. This is divided up into three sections so you know what you are paying for:

Energy

What Grey Power Electricity charges you for your electricity.

Delivery

This is all charges related to the delivery of your electricity and includes: Network Charges, Metering, Billing and Administration, and the Electricity Authority Levy.

Special Fees & Promotions

Any promotional credits or fees on your account will appear in this section.



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